

Frequently Asked Questions

What is the TRUE2go™ Blood Glucose Monitoring System?

Used to test blood glucose levels, the TRUE2go™ System uses the world's smallest reusable no coding meter. Perfect as a companion meter for the TRUEresult™ System or as your primary meter, the TRUE2go™ System is perfect for on-the-go testing and can be used with all types of diabetes. Simply twist the meter onto a vial of TRUEtest™ Strips and go.

What is different about the TRUE2go™ System?

The TRUE2go™ meter is the world's smallest blood glucose meter! Simply twist TRUE2go™ onto a vial of TRUEtest™ Strips ... and test! It uses no coding technology, has advanced features such as results in as fast as 4 seconds, a small 0.5 µL blood sample, and a 99 test result memory to name a few. This testing system uses the same TRUEtest™ strips as the TRUEresult™ meter, which is the perfect companion meter for your TRUE2go™ System.

What is no coding?

The TRUE2go™ no coding system does not require you to perform an extra step to match up your meter with your test strips. Just insert a strip and test.

What strips do I use for my TRUE2go™ meter?

TRUE2go™ meters use [TRUEtest™ Strips](#) only. TRUEtest™ Strips are shared with [TRUEresult™ meter](#).

How do I set up my TRUE2go™ meter?

See [instructional video](#) and refer to your [Owner's Booklet](#) included with your meter. How do I calibrate my TRUE2go™ meter?

Coding is not necessary, TRUE2go™ is a no code system.

How do I use the TRUE2go™ System?

See [instructional video](#) and refer to your [Owner's Booklet](#) included with your meter.

Can the TRUE2go™ System be used for alternative site testing?

Yes. TRUE2go™ is suitable for fingertip and forearm testing.

Are special lancets required when testing with the TRUE2go™ meter?

No. We recommend the Gentle Draw® lancing device for greater comfort and control to be used with our single-use sterile lancets.

I am on peritoneal dialysis, can I use this system?

No. Certain sugars in your treatment therapies may affect your blood glucose results. Peritoneal dialysis patients receiving dialysis solutions containing Icodextrin (e.g., Extraneal®, Icodial®) should not use the TRUE2go™ or TRUEresult™ systems; however, we do offer the TRUEread™, TRUEtrack®, or Sidekick® Systems, which can be used under these conditions. Please consult your [Owner's Booklet](#) under "Limitations/Warnings" for additional details.

Are there any other conditions where this Blood Glucose System may not be suitable?

Yes. If you are receiving injections or infusion of solutions containing galactose or maltose (includes some human immunoglobulin preparations) you should not use the TRUE2go™ or TRUEresult™ Systems; however, we do offer the TRUEread™, TRUEtrack®, or Sidekick® Systems, which can be used under these conditions. Please consult your [Owner's Booklet](#) under "Limitations/Warnings" for additional details.

Does the TRUE2go™ meter have a memory to store my results?

Yes. TRUE2go™ has a 99-test result memory.

Can I upload my meter data into a data management system?

No, the TRUE2go™ System does not offer data management capabilities; however, some of our other TRUE brand systems, like the TRUEtrack® system, does offer upload capability.

Is the TRUE2go™ meter covered by a lifetime warranty?

Yes. We are committed to ensuring that your meter and testing requirements are fulfilled. Our meters are covered by a lifetime warranty.

What kind of batteries does the TRUE2go™ meter use?

The TRUE2go™ meter uses a non-rechargeable 3V lithium battery (#CR2032).

Where can I find the TRUE2go™ System?

Our TRUE portfolio of products is available at your favorite retail store or mail service provider. [Where To Buy](#)